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Answers and Explanations. Answer: C. Professional service technicians use grounding straps to minimize the chances of electrostatic discharge (ESD) during normal computer maintenance work involving electronic devices. These antistatic devices can be placed around the wrists or ankle to ground the technician to the system being worked on. What is ONID? ONID accounts provide: Email; File storage (2GB per user) Personal web pages (including MySQL database access) UNIX shell access; Access to other services Higher Education Products & Services. We're constantly creating and innovating more effective and affordable ways to learn. Explore our products and services, and discover how you can make learning possible for all students.