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In this user manual critique, the item reviewed is the One For All Universal Replacement Remote®. It is a handy remote and, with the large, easy-to-see buttons, many would assume that it is user friendly. As in many cases, especially with universal remotes, looks may be deceiving. Microsoft User Manual Critique Essay. Microsoft User Manual Critique John Doe ENG/221 June 14, 2010 Instructor Name Microsoft User Manual Critique The focus of this paper will be to evaluate the Microsoft Word 2007 manual based on the criteria defined in Comparative User-focused Evaluation of User Guides: A case study (2007). Extract of sample "User Manual Critique" Download file to see previous pages It measures five inches in width, 4.1 inches in height and 3.1 inches in breadth. It has an approximate weight of five hundred and sixty grams making it very light for portability purposes. User Manual Critique Paper This paper is an observation and critique of the Apple iPhone 5 user manual. The criteria used to critique will be of the following; Audience Recognition, Development, Conciseness, Ease of Use, Consistency, and Document Design (Gerson & Gerson, 2012).